

自攜維修服務收費表

產品項目	自攜服務費 (港幣)
傳統電飯煲	\$170 - \$210
西施電飯煲 / IH 磁應西施電飯煲 (家用式)	\$210 - \$330
麵包機	\$280
電風扇	\$220
座檯式微波爐 (家用式)	\$200 - \$370
座檯式蒸氣焗爐	\$290
抽濕機	\$350
座地式空氣清新機 (家用式)	\$250 - \$620
電解水機	\$350
電熱水瓶 / 電熱水壺	\$210 - \$260
萬能煲	\$280
蒸氣熨斗 (家用式)	\$210
風筒	\$130 - \$190

備註：

1. 以上收費只供參考及只適用於信興集團公司銷售的香港行貨。自攜服務費並不包括零件更換費、個別維修項目及附加費(如適用)。

2. 如電器於保修期內，客戶必需出示產品保修記錄卡及由香港或澳門經銷商發出的正式發票給予服務人員查閱。如未能出示有效文件，則將以電器已過保修期處理，使用維修服務，需要繳付維修服務費及零件費等。所有已繳付之費用不設退款。
3. 凡自攜產品到本公司維修，須在登記時以現金或信用卡（VISA 或 MASTER）先支付自攜服務費。有關自攜服務費將不獲退回。當維修完成後，請到本公司取回產品，並以現金、信用卡（VISA 或 MASTER）或 八達通（八達通不設增值服務）繳付相關的維修費用。
4. 客戶須自行將電器連同電源線 / 火牛之配件於辦工時間內送往客戶服務中心維修（無需預約），並於產品修妥後於同一地點取回。請按[此](#)查詢客戶服務中心的地址及辦工時間。
5. 零件更換費用將由技術員於檢查機件後，向客戶提供報價。機件經檢查後，即使客戶不欲再委託修理，已收取之自攜服務費，恕不退回。
6. 如機齡為 7 年或以上，部份維修零件可能已經停產。如因零件停產，而無法維修，已收取之自攜服務費，恕不退回。
7. 上述收費價目只供參考，如有更改，恕不另行通知。
8. 如有任何爭議，本公司保留最終決定權。

如有任何查詢，請按[此](#)聯絡我們。

Carry-in Service Charges

Product	Carry-in Service Fee(HK\$)
Traditional Rice Cooker	\$170 - \$210
Warm Jar / Induction Heating Warm Jar (Household Type)	\$210 - \$330
Bread Maker	\$280
Electric Fan	\$220
Free Standing Microwave Oven (Household Type)	\$200 - \$370
Free Standing Steam Oven	\$290
Free Standing Electric Oven / Toaster Oven	\$290
Dehumidifier	\$350
Free Standing Air Purifier (Household Type)	\$250 - \$620
Alkaline Ionizer	\$350
Thermo Pot / Electric Kettle	\$210 - \$260
Pressure Cooker	\$280
Steam Iron	\$210
Hair Dryer	\$130 - \$190

Remarks:

1. The above fee is for reference only and it is only applicable to Shun Hing group authorized Hong Kong Official goods. The

Carry-in Service Fee is not including parts replacement fee, particular repair item and additional fee (if applicable).

2. If the electrical appliance is within warranty period, the customer is required to present the Product Warranty Card with the Official Invoice issued by the dealers of HK and Macau to our service station staff for carry-in warranty service. If the official invoice/the warranty card cannot be present or the warranty period is ended, repair fee and repair parts fee will be charged. Paid fee is non-refundable
3. For the carry-in repair service, please pay the Carry-in Service Fee by Cash or Credit Card (VISA / MASTER) in advance while service registration. This Carry-in Service fee is non-refundable. After the repair is completed, please collect the product at our company and pay the repair fee by Cash, Credit Card (VISA / MASTER) or Octopus (No Add Value Service).
4. Customer is responsible to deliver the appliance with the accessories like charger, power cable to our service center for the carry-in repair service (No reservation needed), and to pick up the repaired product from the same location. Please click [HERE](#) for our service center address and office hours.
5. Parts replacement cost will be quoted after the inspection by our technician and determined the cause of the defect. The carry-in service fee is non-refundable even though the client declines to have it further repaired after inspection.
6. If the age of the appliance is 7 years or above, some repair parts may be discontinued. If the product cannot be repaired due to parts discontinued, the carry-in service fee should still apply. All fees are non-refundable.
7. Above service charges are subject to change without prior notice.
8. In the event of any dispute, our Company reserves the right to make the final decision.

For any enquiries, please click [HERE](#) to contact us.